



case study

Grosvenor House Hotel

RBS Hotel Development Company Ltd.

Result:

An independent digital condition survey report was delivered by Set square for a central London hotel in connection with a transfer of ownership.

Project:

The Grosvenor House Hotel consists of approximately 500 guest rooms and suites, numerous meeting and conference facilities and extensive back of house areas all of which were in constant use at all times. The survey had to be undertaken with minimum impact on guests at a time when the hotel was in full occupation.

A Client requirement was for a digital version of the survey report to contain hyperlinks to a photographic schedule and for an accompanying video record of the front of house areas.

Solution:

Set Square allocated a team of surveyors and engineers to undertake the survey for a period of three weeks. A flexible approach and close liaison with the hotel management was required to determine the times when sensitive areas could be accessed particularly when security alert levels were heightened due to the presence of VIP guests.

The data contained in the digital version of the report was accessible in that individual areas and rooms could be identified quickly with associated photographs being able to be accessed through imbedded hyperlinks.